

Process Overview



For individuals who may have suffered a rare, serious, and permanent injury after being vaccinated in Canada.

Take the first steps toward submitting your claim today.



Consult with a health care provider on your health condition/injury.



Check VISP criteria to see that you're eligible.



Download the application forms from vaccineinjurysupport.ca or contact us at **1-833-489-0839** to request the forms be mailed to you.



Complete the forms with a physician.



You do not require a family physician to apply. Any physician can help you complete your application.



DO'S

- **Do** verify that you have all documents required for the application (intake form, medical assessment form, proof of vaccination).
- **Do** use the VISP online portal to submit supplementary forms.



DON'TS

- **Don't** collect medical records yourself – they need to be directly submitted by healthcare providers.
- **Don't** apply if the physician thinks the injury is not serious and permanent.

Know what to expect after your submission:

+15 days



A Case Manager will contact you to explain the program.

+30-45 days



A lead physician will review your application and determine which medical records are needed.

+90-180 days



Medical records will be collected with your consent. You can expedite this process by contacting those in possession of your records.

+90 days



A panel of three doctors will review your case and determine if the vaccine was the probable cause of the injury and that the injury is serious and permanent. They will then grade how severe the injuries are.

+30 days



Your Case Manager will contact you with the decision from your case review.

+30 days



If eligible, compensation for the injury will be provided, including support for related expenses and lost income.

Ongoing

VISP will continue to support you for as long as needed.

The average claim can take 12-18 months to process.

